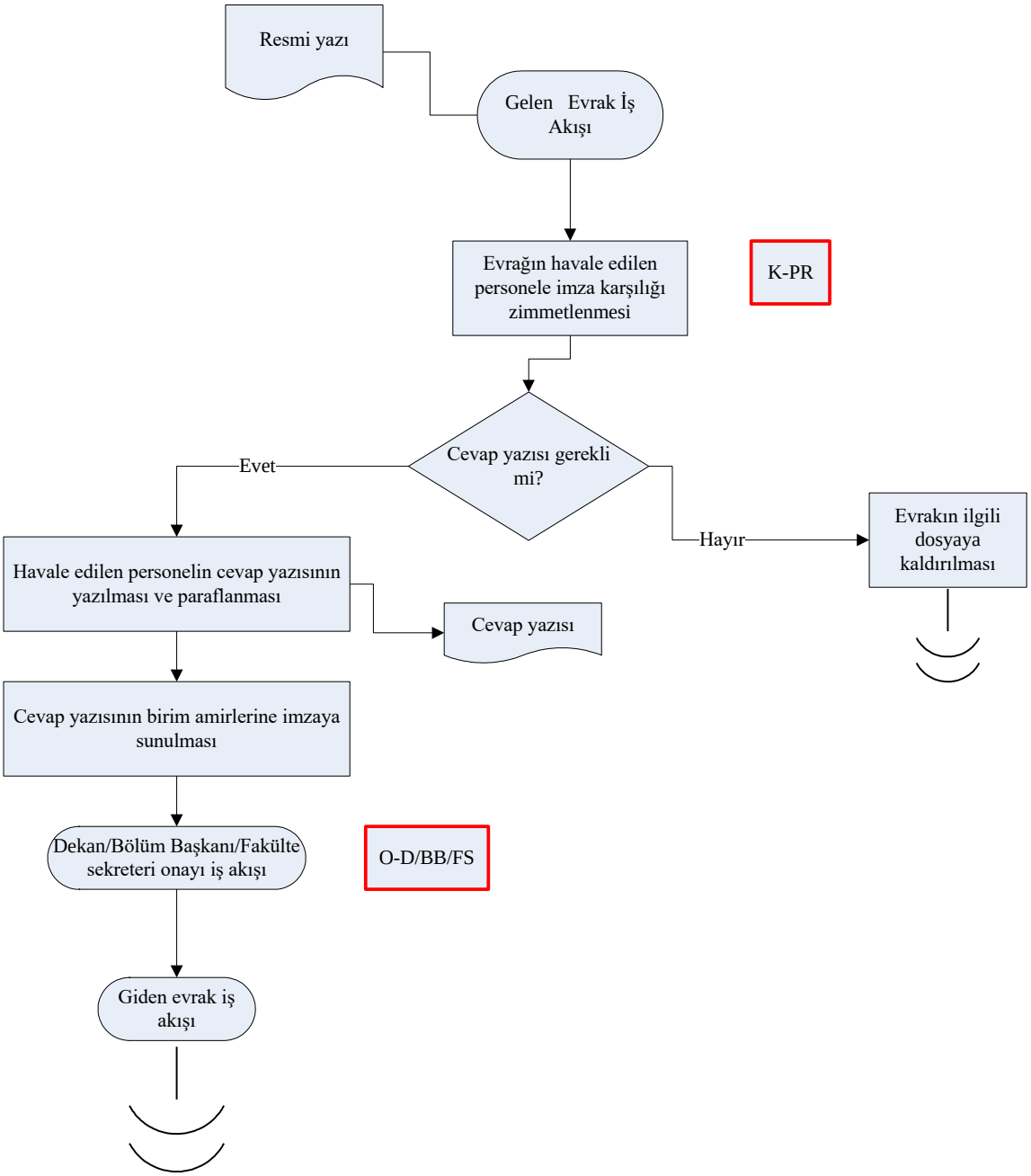Resmi Yazışma Genel İş Akış Şeması